IN THE SPECIFICATION:

*Please replace paragraph 52 with the following:*

FIG. 4 presents one embodiment of policy manager 210. It includes controller 213 with associated memory 214, an SLA database 218 ~~215~~, a Quality of Service (QoS) database 216, and a database of configuration files 217. All of the databases are connected to controller 213, as is communication line 215 through which polling is conducted of the network 200 routers. Additionally, policy manager 210 includes buffer 211 that receives information that the various network routers sent over paths 41-48 (of FIG. 2), and that information is fed into controller 213 through multiplexer module 212. Of course, if a single processor cannot handle the workload required of controller 213, numerous processors can be used.